

### Job Description

**Position** : **Section Head – Process Engineering**  
**Reporting line** : **Senior Manager - Operations**  
**Location** : **Selangor, Malaysia**  
**Segment** : **Healthcare**

### **Responsibilities**

- Serves as the primary technical resource for the team for materials (film, paper, Tyvek) characteristics, adhesive systems & manufacturing processes. Expected time requirements:
  - 50% - oversee manufacturing processes (printing, lamination, pouching, slitting) performance (quality, yield, productivity, etc.) and provide recommendations for process improvement, equipment upgrade and material structure changes/developments.
  - 30% - training & development of engineers to improve equipment/process effectiveness, trouble shooting, problems solving, etc.).
  - 20%- reporting and data analysis/compilation/documentation.
- Establish & maintain technical information such as: product specification, manufacturing process specifications/conditions and key quality testing protocol for all products manufactured, manage process changes and change control.
- Lead efforts to improve manufacturing process, methodologies, work flows, material handling, packaging, etc. and take cost out from product structure/design/manufacturing techniques, etc.
- Lead process engineering team to work closely with Quality, Production and Planning teams including coordinating for various audits (surveillance, customer, internal), develop root cause identification/analysis, corrective actions relating to product quality and support issues faced by customers in running our products, waste reduction programs and investigation of material variances.
- Track and report key performance indices (KPI) weekly and overall process engineering performance.

### **Requirements**

- Degree or equivalent in polymers, materials, science or engineering discipline
- Minimum 5 years working experience including at least 3 years as a lead for process engineering team.
- Must be able to grasp film and paper converting processes including raw materials used. Packaging equipment knowledge will be an added advantage.
- Knowledge of 6-Sigma and Lean Manufacturing will be preferred
- Able to work independently and professionally with customers, vendors, and colleagues; handle demanding situations either in person or through telephone.
- Key attributes include leadership capability, resourceful, able to assess situations and provide solutions timely and effectively, self-starter, hands-on, a supportive team player
- Able to drive and lead improvement projects to meet targets
- Excellent written and verbal communication skills in English. Other languages will be added advantage. Good presentation capability.

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